

## 9. Tug procedures

### 9.1 General

All ocean going ships will require two tugs for berthing and two for departure.

The tugs are based in Bowen and take at least 2½ to four hours to reach Abbot Point. Masters are advised to request tugs in sufficient time, particularly taking into account that weather conditions may become unsafe, requiring the ship to move off the wharf.

Towage services are provided by Svitzer; their North Queensland operations office is based in Brisbane and is manned 24/7.

	Bollard pull	H.P.	Steering system
<b>Naiad</b>	82t	5998	ASD Z pellor
<b>Nana</b>	82t	5998	ASD Z pellor
<b>SL Diamantina</b>	62t	4800	ASD Z pellor

**Table 10 – Tug details**

Svitzer	
Company profile:	Svitzer provides tug services to vessels at the port of Abbot Point.
Physical address:	No 3 Wharf, Bowen, Queensland 4805
Phone:	1300 662 377 (Brisbane booking office 24/7)
Email	<a href="mailto:aunthqld.operations@svitzer.com">aunthqld.operations@svitzer.com</a>

**Table 11 – Tug company contact information**

#### 9.1.1 Notification of tugs

The vessel's agent will requisition tug services via the QSHIPS programme (see 3.5\_QSHIPS (Queensland Shipping Information Planning System)). Tug bookings are accepted via the Svitzer Australia office at Brisbane. Amendments to booking times should be made by phone to the Brisbane booking office. The operations email address is monitored from 0800 to 1800 daily.

#### 9.1.2 Communicating with tugs

Abbot Point tugs use VHF channels 6, 8 and 13 for communicating with ships during berthing operations.